


Search Notes 	Application/Control No. 10602444	Applicant(s)/Patent Under Reexamination OLDHAM ET AL.
	Examiner THJUAN K ADDY	Art Unit 2614

SEARCHED

Class	Subclass	Date	Examiner
370	352	12/4/09	TKA
379	265.04	12/4/09	TKA
379	269	12/4/09	TKA

SEARCH NOTES

Search Notes	Date	Examiner
EAST: search terms: remote; agent; PSTN; circuit-switched; packet-switched; Internet; call; contact; center; ACD; gateway; convert; node; connection; path; link; bi-directional; local; internal	12/4/09	TKA
EAST: michael near2 oldham.in.	12/4/09	TKA
EAST: 370/352 and (bidirection\$7 or bi-direction\$7) near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and (external\$6 or remot\$6) and conver\$7 and bi-direction\$7 and (pstn or circuit-switch\$6 or (circuit near switch\$6)) and (internet or packet-switch\$6 or (packet near switch\$6) or (data near2 network)) and (local\$6 or internal\$6)	12/4/09	TKA
EAST: (bidirection\$7 or bi-direction\$7) near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and (external\$6 or remot\$6) and conver\$7 and bi-direction\$7 and (pstn or circuit-switch\$6 or (circuit near switch\$6)) and (internet or packet-switch\$6 or (packet near switch\$6) or (data near2 network)) and (local\$6 or internal\$6)	12/4/09	TKA
EAST: bi-direction\$7 near5 (agent or operator or representative) near5 (customer or subscriber or party or user) and remot\$6 and conver\$7	12/4/09	TKA
See attached EAST Search History	12/4/09	TKA

INTERFERENCE SEARCH

Class	Subclass	Date	Examiner

--	--